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TRILLIUM HEALTH PARTNERS CELEBRATES A YEAR OF ACCOMPLISHMENTS AND ANNOUNCES GENEROUS DONATION DEDICATED TO A NEW KIND OF HEALTH CARE

Hospital reduces wait times, opens new beds and plans future investments

June 5, 2014 (Mississauga, ON) – At its Annual Community Address today, Trillium Health Partners celebrated a year of ground-breaking achievements in improving patient care while announcing a \$5-million gift from businessman Fred Ketchen to advance critical health care priorities.

2013-14 was a year of improved access for patients at Trillium Health Partners, highlighted by:

- a 28% reduction in ED wait times for admitted patients.
- a 20% reduction in wait times for cancer, cataract, hip and knee surgeries.
- a 20% reduction in wait times for CT and MRI diagnostic scans.

The year also marked a number of leading-edge innovations for better patient care – advancements that are turning Trillium Health Partners' mission of "a new kind of health care for a healthier community" into a reality that patients are feeling every day. Innovations include:

- A new Brachytherapy program that introduces specialized radiation to treat patients faster and closer to home at the Carlo Fidani Peel Regional Cancer Centre at Trillium Health Partners.
- The Cardiac DART (Direct Accelerated Response Team), comprised of a specialized nurse practitioner and a cardiologist, is helping patients with chest pains get the care they need faster, reducing admissions by 25% and cutting the wait to see a specialist in half.
- A new state-of-the-art Neonatal Intensive Care Unit opened at Mississauga Hospital, supported by a \$1.5 million gift from local businessman and philanthropist Peter Gilgan.
- A 24-hour hotline for parents in the paediatric oncology clinic to help families access care more easily and with less anxiety, avoiding Emergency Department visits.

"Our community is the beneficiary of the progress we are making in providing patients with better care faster," said Alan Torrie, Board Chair, Trillium Health Partners. "We have done so while sustaining a healthy financial position in 2013-14, which allows us to make further investments to support urgent priorities of the community."

Momentum for further improvements to patient care in the year ahead was kick started by the \$5-million investment from business leader and philanthropist Fred Ketchen. Mr. Ketchen's \$5-million gift will be invested in critical research, innovation, equipment and the redevelopment of patient spaces across Trillium Health Partners – supporting our health care teams and benefiting the hundreds of thousands of lives who turn to our hospital for care.

"Fred is the true definition of what giving back is all about. His commitment to health care, community spirit and passion for philanthropy is present everywhere he goes," said Steve Hoscheit, President and CEO, Trillium Health Partners Foundation. "We are honoured that such an astute businessman as Fred has chosen to invest in our hospital. This is a true testament to the exceptional work being done across Trillium Health Partners."

To date, Mr. Ketchen has now generously donated more than \$6.3 million to Trillium Health Partners Foundation. He has helped fund several life-saving programs across the health care spectrum, from cardiac care to critical pieces of equipment such as MRI machines and CT scanners, to medical education and treatment programs – all playing a key role in bringing many health care projects to life at our hospital.

“Our success over the past year is fulfilling a promise to our community that as an integrated hospital, patients would receive better access to higher quality care,” said Michelle DiEmanuele, President and CEO, Trillium Health Partners. “I am enormously proud of our more than 11,000 staff, physicians and volunteers for what they have accomplished for patients. Unrelenting growth in the community will continue to pose capacity challenges for us in the year ahead. By continuing to be one of the most effective and efficient hospitals in Ontario, and by working with all our partners, I am confident that we can further improve the patient experience and meet this challenge head-on creating a new kind of health care for our community.”

The hospital's ongoing commitment to innovation positions the hospital well for even greater success in the year ahead. Several initiatives are underway that hold great promise for future improvement to frontline patient care:

- The new Trillium Health Partners Institute for Better Health is conducting innovative research and collaborating on new ideas that will both improve care at the bedside, and promote the health and wellness of our community.
- The Medical Psychiatry Alliance, supported by a \$20-million donation of a private philanthropist, is a partnership between Trillium Health Partners, The Centre for Addiction and Mental Health, Sick Kids, and the University of Toronto to research and better care for patients experiencing both mental and physical illnesses at the same time.
- The partnership with the East Mississauga Health Link, which is improving the transitions of care for our patients with the most complex needs, is resulting in more timely access to care and better outcomes for those patients.

Trillium Health Partners is well positioned for continued momentum for success, with a number of innovations underway with great potential to improve the patient experience.

For more details on this year's accomplishments and future programs and services, please click [here](#) to read the joint 2013-14 Trillium Health Partners and Trillium Health Partners Foundation Community Report.

About Trillium Health Partners

Trillium Health Partners is one of the largest community-based, acute care facilities in Canada. Comprised of The Credit Valley Hospital, Mississauga Hospital and Queensway Health Centre, Trillium Health Partners serves the growing and diverse populations of Mississauga, West Toronto and surrounding communities. Trillium Health Partners is a research and teaching hospital affiliated with the University of Toronto Mississauga and the Mississauga Academy of Medicine.

About Trillium Health Partners Foundation

Trillium Health Partners Foundation was formed in July 2013 upon the successful amalgamation of Trillium Health Centre Foundation and The Credit Valley Hospital Foundation. Together as one foundation, Trillium Health Partners Foundation is dedicated to raising the critical funds needed to address the highest priority needs of Trillium Health Partners.

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